The Internet of Packaging



Yoav Hoshen, Senior Vice President, Business & Strategy

WE LIVE IN A FAST-CHANGING WORLD



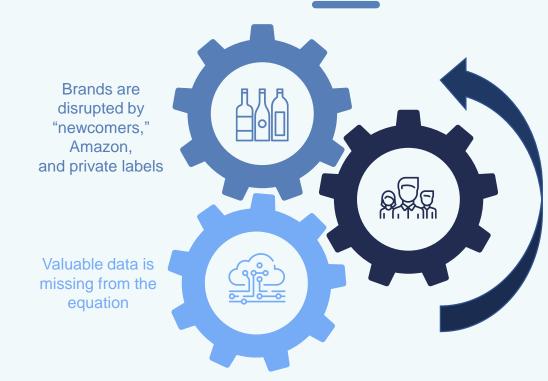
A WORLD IN WHICH TECHNOLOGY CONSTANTLY CONNECTS & GENERATES DATA



Water. 10

Our customers are also changingfast

THE CPG MARKET IS GOING THROUGH DRAMATIC CHANGES



Consumers demand personalization, wellness, sustainability and just-on-time



Smart Packaging

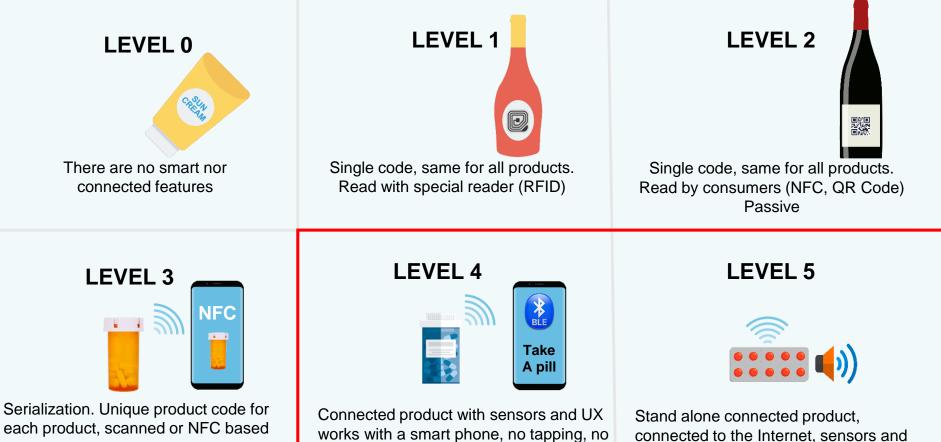
and the

Internet of Packaging



()ater.10

What is Smart Packaging and how it works?



each product, scanned or NFC based

works with a smart phone, no tapping, no scanning

UX on the product

Internet of Packaging (= IoP) Capabilities



Measure

Automatically measure the consumer product usage



Remind

Remind the consumer on the product and on the app to use/consume



Report the usage to the app and/or cloud



Personal profile

Build a personal profile for each consumer



Engage

Two way engagement between the consumers and the brand



Dashboard

Live real time and historical data and analytics dashboard and reporting

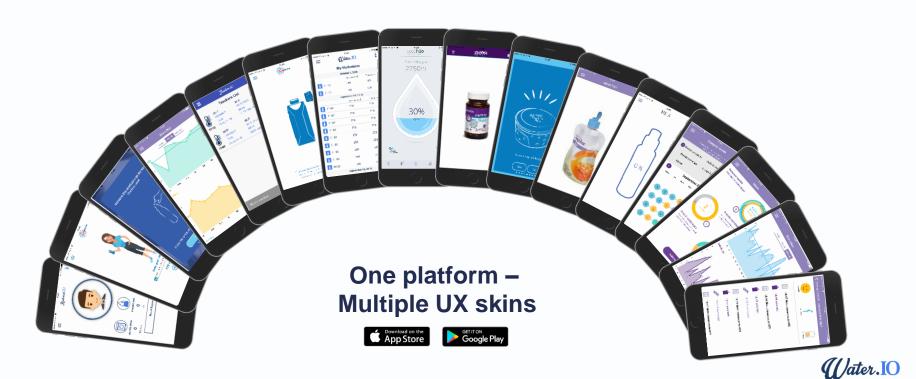


HOW IT WORKS IOP PLATFORM





HOW IT WORKS BRANDED APPS



HOW IT WORKS INSIGHTS & ANALYTICS DASHBOARD





IOP ADVANTAGES



- <u>Know</u> your customers
- <u>Understand</u> how they use your product
- Enable <u>Direct to Consumer</u> (DTC) + e-commerce
- Use data to <u>up-sell</u> additional products
- <u>Reduce plastic waste</u> by sending a refill package
- Maintain same production lines



- Smart, personalized product
- Smart <u>auto-replenish</u> when product runs out
- Supports sustainable and <u>circular consumption</u>
- Maintain same consumer behavior



PRODUCTS & USE CASES

Home and Personal Care





Food and Beverage









Beauty and Cosmetics



Medicine and Vitamins







COach20

HIDRATACIÓN INTELIGENTE



Font Vella

toach2o

Enterogermina Intestino Pigro

SANOFI Enterogerminar V copri-tappo intelligent

da Water.IO 30 minuti si illumina per ricordani di

SANOFI Empowering Life

1000 C

SENZA GLUTINE Estratto di ippocastano per la **REGOLARITÀ DEL TRANSITO INTESTINALE** Probiotici per favorire <u>L'EQUILIBRIO DELLA FLORA</u> battericia interioria

VOLTA AL

SANOFI 3

IoP - SUCCESS STORIES

VITAMINS, SUPPLEMENTS, PHARMA ADHERENCE

Personalized reminders on smart-cap & app improved user adherence

×1.5

Adherence Improvement

1 out of 3 patients who stopped taking pills began again after receiving personalized encouraging messages

+34%

Churn reduction

68% of patients took their drug/vitamin around their personalized reminder time

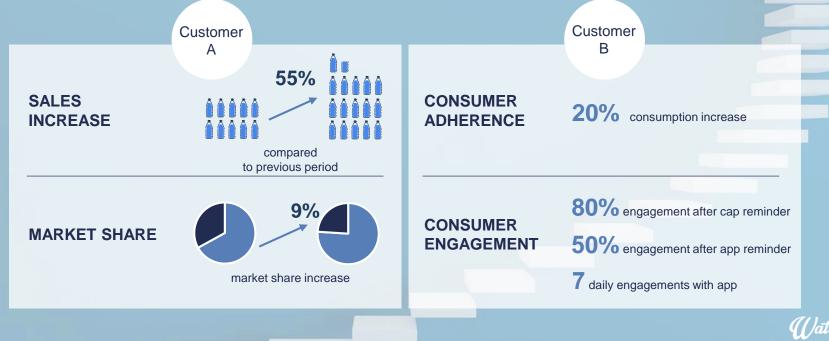


*Data based on live pilot with OTC multi vitamin for women, 1 pill per day, bottle with smart cap, group >100 patients, 2018-2019



IoP SUCCESS STORIES

SMART HYDRATION SOLUTIONS FOR BOTTLED WATER



- B2B Business model
- Founded: 2015, R&D & HQ in Tel Aviv, Israel
- Internet of Packaging (IoP) platform launched in 2017
- Patented Technology
- Over 500,000 smart caps already in the market



